

GiroWeb CCS - Cashless Catering Solutions

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GiroWeb CCS - Cashless Catering Solutions

Cashless solutions for business and education catering

GiroWeb is an IT systems provider focussing on complete solutions for cashless ordering, payment and transaction clearing in the area of communal catering. They have more than three decades of experience and competence around cash and cashless POS systems with payment solutions for business and education environments from kindergarten to university.

GiroWeb stands for cashless catering solutions with a competent and efficient one stop service provision. Their core competencies are fast and secure system and process implementations in company restaurants, canteens, refectories and cafeterias, also including operating and vending machines at work and in school.

Innovative POS systems from GiroVend to GiroWeb

The successful GiroWeb history starts with the mile stone invention of the first cashless payment solution for communal catering in Germany, developed at the time by Hess SB-Automatenbau. This POS system was a technical innovation called GiroVend and based on cards with magnetic stripes (nowadays mainly replaced by RFID technologies in combination with stand alone systems or cloud services). Back then the predominant payment method in canteens and similar facilities was cash.

In 2006 the cashless catering business was passed on to GiroWeb, in order to further leverage the potential in a market still dominated by cash. Since then they have been associated with state-of-the-art catering in the field of cashless payment solutions, i.e. business gastronomy as well as university eateries, school lunchrooms and daycare centers. The network of regional branches with full-service covers all of Germany.

Complete solutions including service and support

Cashless systems and payment solutions by GiroWeb combine secure technologies and intelligent networks with tradition and innovation - either as stand alone systems or cloud services. This provides an ideal basis for sustainable efficiency at the POS of self-catering companies as well as contract caterers in business or education environments.

Whether a catering facility includes efficient self-service terminals (such as a card loader to top up cards or accounts via different methods of payment), RFID card systems for external guests or mobile web apps for quick access, GiroWeb creates the best solutions for any catering setup (also including accessibility for wheelchair users).

GiroWeb provides a modular approach to software, hardware and system integration. Their solutions combine products and services such as RFID coding and seamless integration of chip-cards or transponders as well as customized brand design of existing or future payment media. Multi-functional chip-cards can also comprise other service functions e.g. restricted area access control, working time recording and parking lot access management.

GiroWeb products and services

- Management and transaction clearing to provide efficient administration for self-catering organizations and contractors
- Cash and cashless systems as well as peripheral modules to speed up payment and reduce queuing times at the POS
- Self-service terminals such as multifunctional loaders to issue and charge or top up RFID chip-cards or transponders
- Self-service terminals for flexible guest card management and efficient pre-ordering of menu or meals
- Operation units: Card readers and controllers for payment at coffee, soda and vending machines (VMC)
- RFID cards: Chip-cards and transponders for easy, fast and secure service and identification of cards and holders
- RFID full-service provision: Customized design, coding, integration and migration into existing environments
- POS, web and app: Mobile software for Google / Android (e.g. tablets) and Apple / iOS devices (e.g. iPads)
- Full-service offer: Consulting, project management, installation, training and support (onsite and remote)
- Back-office service: Additional individual services for operating environments (e.g. administrative tasks)

Top 10 reasons for GiroWeb

Efficient payment is key for today's success in business catering and education catering. GiroWeb clients, self-catering

companies and contract caterers, opt for a combination of cashless competency, reliable partnership and a long-term hedging of their investments, while keeping cost reasonably low. These are the top 10 benefits for a partnership:

- Competence and experience: For over 30 years GiroWeb has been a first mover, pioneer and partner for cashless catering
- One stop solution partner: As a full-service provider they offer everything from A to Z around cashless payments
- Certified GiroWeb quality: Reliable solutions from design and development to implementation and full-service
- Nearby regional contacts everywhere in Germany: GiroWeb is a national partner offering local service and support
- Top value for money: GiroWeb stands for fair pricing, high quality, and state-of-the-art solutions for professional catering
- Managed investment risk: They hedge investments by providing reliable operations and long-term availability of spare parts
- Efficient service: At GiroWeb clients have direct access to experienced technical support staff in their region
- Transparency and fairness: No hidden costs, expensive help desks or endless waiting loops in IVRs
- All inclusive: Comprehensive packages, whether clients buy or rent, for self-catering organizations as well as contract caterers
- Long track-record of satisfied clients: With excellent references GiroWeb is one of the leading IT providers for cashless catering

Useful information and downloads

- GiroWeb Commercial: <https://giro-web.com>
- GiroWeb Wiki: <https://giroweb.org>

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About GiroWeb

GiroWeb is a group of IT companies with regional offices throughout Germany and an international network of system integration partners. GiroWeb develops, produces, installs and integrates hardware and software focussing on complete solutions for cashless ordering, payment and transaction clearing in the area of communal catering. GiroWeb is continually expanding their strong market position with reliable solutions, innovative products and a wide range of services across all industries and for all sizes of company and organization. With a long track-record of satisfied clients and first class references GiroWeb is one of Germany's leading IT partners for cashless catering.

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